Vision, Mission, Values and Goals

Vision
- Garden City’s travel partner to all sections of commuters in Bengaluru
- Provide an alternative public transport which is dependable for normal journeys in Bengaluru
- To provide a happy commuting experience for all its patrons women, elderly and children and a happy work culture to the employees / work force.
- Continue to reduce energy consumption, carbon emission and improve environmental performance.
- Adopt innovative approach with cutting edge technology and continuous creativity
- To Maintain Security, safety and punctuality of trains.
- Smart Land usage.
- To make Namma Metro a knowledge house.

Mission

Values
- To maintain the metro spotlessly clean.
- To reduce plastic usage
- To spread Indian values amongst commuters.
- Minimize transit time for the commuters.
- To be smart, well dressed and courteous in providing and ensuring good ambience I and around trains and stations.
- To provide a pleasant feeling throughout the journey.

Goals
To help decongest city roads by providing Bangaloreans at affordable cost, convenient travel experience with excellent, safety, security and punctuality records.

Ajay Seth
Managing Director
Bangalore Metro Rail Corporation Ltd.